

September 28, 2020

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FILED  
U.S. BANKRUPTCY COURT  
2020 OCT -2 P 12:11  
S.D. OF N.Y.

*Attorneys for Debtors  
And Debtors in Possession*

UNITED STATES BANKRUPTCY COURT  
SOUTHERN DISTRICT OF NEW YORK

Chapter 11

In re

Case No. 18-23538 (RDD)

SEARS HOLDINGS CORPORATION, *et. al.*,

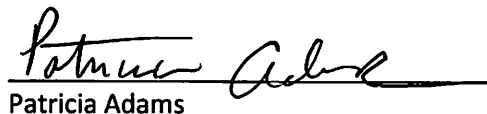
(Jointly Administered)

Debtors

**In Response to the Twenty-first Omnibus Objection to Reduce or Reclassify Certain filed proofs of claim or submitted ballots.**

The claimant has a home warranty plan with Sears Home Repairs to repair appliances. According to the agreement, Sears agrees to *"address the mechanical failure of appliances and systems in your home. When a breakdown happens, we will schedule a technician to diagnose the failure and report the findings to us. We will make every effort to repair the item, if we are unable to repair the item, then we will replace it with a model of comparable features."*

The initial repair was scheduled for July 8, 2018. The technician arrived and needed additional parts to repair the range. An appointment was made on November 5, 2018 to repair the range. The technician informed Sears Home Services that the range could not be repaired. Sears Home Services agreed to replace the range. Once the claim was filed to replace the range, I was told that Sears had filed bankruptcy and would need to file a claim in bankruptcy to get the range replaced. I have filed that claim and now I am asking that this claim be upheld and the range be replaced at cost. I am seeking the bankruptcy courts approval of the claim and Ballot Number 182353801043204 previously filed in this procedures and provide relief in the amount of the original claim, \$8,090.66.

  
Patricia Adams



Sedgwick Claims Management Services, Inc.  
P O Box 14448  
Lexington, KY 40512-4448



Phone: (866)352-1521  
Fax: (866)876-7050

October 19, 2018

Patricia Adams  
304 Foxfire Drive  
Albany, GA 31705

RE:      File Number:      L1810185016-0001  
         Store Number:      08035, Albany GA  
         Date of Incident:    08/22/2018

Dear Ms. Adams:

Please be advised Sedgwick Claims Management Services, Inc. is the Third Party Claims Administrator for Sears, Roebuck and Co., and I am the examiner assigned to your file. On behalf of Sears, I would like to apologize for any inconvenience this incident may have caused.

Please note that Sedgwick is aware that Sears has filed for Chapter 11 Bankruptcy protection. Sedgwick is a third party claim administrator for Sears. Sedgwick is not an insurance carrier. Sedgwick continues to administer claims for Sears, but we are unable to negotiate settlements or process payments at this time. Once we have received orders from the bankruptcy court, along with direction from Sears and its carriers, Sedgwick will resume issuing payments and continue negotiations. I will advise as soon as we receive any updates to move forward.

The statute of limitations in the state of GA is 4 years from the date of loss. To pursue your right to file a claim, you will need to resolve your claim prior to 08/22/2022 or file litigation.

Sincerely,

Sedgwick  
Emily Cayez  
Claims Representative  
(847)645-0657  
[Emily.Cayez@sedgwick.com](mailto:Emily.Cayez@sedgwick.com)



10/19/2018

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<https://my.searshomewarranty.com/place-my-claim#/review-your-claim>